

OUR APPOINTMENT SYSTEM IS CHANGING FOR THE BETTER

12th June 2023

Our appointment system is changing on the 12th of June 2023, to make things easier for patients. With our new system, you can complete an online form with your medical/administrative query. If you cannot use the online form, contact the practice and our Patient Navigators will be able to complete the form for you.

Note that all medical queries are assessed by a GP, you may be asked for additional information regarding your enquiry. The process is the same whether you contact us via the website or the telephone. The call will take up to 5 minutes and will allow the practice to deal with your enquiry more effectively.

Once your form is submitted, the practice will contact you within 2 working days.

www.springhillpractice.nhs.uk



How to book an appointment at Spring Hill Practice!

- For Medical and/or administrative help such as GP appointments, sick notes, GP letters or test results – fill out an online form via accuRx by visiting our website or scanning the QR code. A member of staff will contact you within 2 working days if needed.
- Book a GP appointment by calling the practice and speaking with a patient navigator. Please note that you can still call the practice for appointments with our Nurses, Health Care Assistants, Pharmacists and other healthcare professionals.
- Book an appointment via the NHS app with our Nurses, Health Care Assistants, Pharmacists, and other healthcare professionals.



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